SENIORS' AGENDA ANNUAL REPORT 2024



Santa Clara County Department of Aging and Adult Services

WORDS FROM THE PROGRAM

Longtime project manager, Diana Miller, retired last September and I became the permanent Project Manager this spring. As everyone knows, no one can truly replace Diana. My hope for this role is to build on Seniors' Agenda and Diana's legacy, adding a data-lens to her work while fostering new partnerships.

The Seniors' Agenda was originally proposed by the Board of Supervisors in 2013 to prepare for the significant change in the demographics of the County and ensure the resources were in place to address the needs of older adults. By 2030, one in four Santa Clara County residents will be over the age of 60. This milestone is fast approaching in a time when many older adults are disconnected from services that were forgotten during the pandemic.

Progress continues to be made on the 2020 Age-friendly action plan, while focus begins to shift to its next iteration. Of the 44 action items in the Agefriendly Three-Year Action Plan, 20 are completed, 15 are in progress, and eight are to be started. With these goals achieved, Seniors' Agenda has been the catalyst to bring others together and bring information to the community.

I continue to be impressed by the generosity and support of the existing Seniors' Agenda network. Thank you to everyone for the warm welcome to this important initiative and helping me continue this important initiative. I am looking forward to new collaborations and bringing a fresh perspective to the amazing work and foundation created for me by Diana.

In Anticipation, Jennifer Kelly



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AGE-FRIENDLY CITIES ACTION PLAN

Since 2018, the County of Santa Clara has been an active member of the World Health Organization and AARP Age-friendly networks. This global network comprises more than 1,606 cities in 53 countries and covers more than 330 million people.

Age-friendly cities commit to a five-year cycle of continuous improvement through the following steps: assessment, implementation of action plan, and evaluation. Each plan needs to consider the eight domains identified in the Global Age-friendly Cities guide. The Seniors' Agenda developed the Age-friendly Three-Year Action Plan over an 18-month planning period and was extended into its fourth year for FY24. The 2024 progress chart for Year Four indicates whether action items are complete, in progress, or not started.

Action Plan Summary

Not started	 In progress 	Completed		
	Action	Primary Partners		
	Public Spaces			
Adopt and implement an Age-frie	ndly designation for Santa Clara County parks.	Parks and Recreation		
Host a Public Spaces Network Sun practices.	nmit incorporating universal design best	Parks and Recreation; Planning Department		
Sponsor marketing and outreach t	for the Senior Safari.	Happy Hollow Foundation		
Initiate a pilot Park Rx program wi providers.	th Bay Area Older Adults and medical	Bay Area Older Adults; Open Space Authority		
Increase participation of older adu	Ilts in the Our City Forest Lawn Buster program	. Our City Forest		
Social Participation				
Engage libraries and senior center	s to enhance virtual and in-person activities.	Senior Centers; Libraries		
Collaborate with a college or unive	ersity to pursue Age-friendly designation.	West Valley Community College		
Host an intergenerational activity	with a senior center and high school students.	Senior Centers; Gen2Ger		
Design a positive aging campaign	to combat ageism.	Age-Friendly Cities Collaborative		
Connect more Meals on Wheels p	articipants to friendly visitor programs.	Senior Nutrition Program		
	Housing			
Develop a universal design and ho Together.	ome modification class with Rebuilding	Rebuilding Together Silicon Valley		
Create a taskforce to address rent Income-linked affordable housing	-burdened older adults living in Area Median	Destination: Home; SCC Supportive Housing		
Support continuation of funding f	or Catholic Charities' House Sharing program. *	Catholic Charities		
Reduce permit fees for low-incom related home modifications.	e adults 60+ who need accessibility or safety-	Rebuilding Together Silicon Valley		
	Communication & Information			
Ensure older adults are incorporat	ed into county digital inclusion policies.	Age-Friendly Cities Collaborative		
Engage media and communication guide.	ns staff with an Age-friendly communication	Public Information Offic		
Collaborate with the Senior Nutrit app.	ion Program on an Age-friendly filter for their	Senior Nutrition Program		
	age with a list of classes, affordable devices,	Age-Friendly Cities Collaborative		
	Dementia-Related Support			
Provide trainings to double the nu	Imber of Dementia Friends in the county.	Alzheimer's Los Angeles		
Commission a study of family care	egiver and long-term care workforce needs.	Working Partners USA; LTSS Task Force		
Host a Brain Health Network Sum	mit for professionals and community members			

	Action	Primary Partners		
	Dementia-Related Support (con't.)			
	Collaborate with senior centers and libraries to provide dementia friendly programs.	Senior Centers; Libraries		
	Conduct a county employee survey about family caregiving needs.	Family Caregivers Alliance		
	Health & Community Services			
	Distribute an additional 5,000 L.I.F.E. files to older adults.	Emergency Medical Services		
	Establish a pet care protocol for hospitalized low-income older adults.	SCC Animal Shelter		
	Expand falls prevention training capacity with additional instructors and classes.	SVHAP; SCC Falls Prevention Task Force		
	Develop an emergency response plan for the Senior Nutrition Program.	Senior Nutrition Program		
	Provide free dental care at senior centers with the Oral Health Collaborative.	Oral Health Collaborative		
	Collaborate with Public Health to offer brain health trainings for older adults.	Public Health Department		
	Transportation			
	Adapt transportation training opportunities considering COVID-19 safety.	VTA		
	Identify 5 new Senior Safety Zones near senior centers or housing complexes.	Traffic Safe Communities Network		
	Implement the Traffic Safe Communities Network recommendations for older adults.	Traffic Safe Communities Network		
	Create a Volunteer Driver Program Collaborative to increase ride capacity.	Volunteer Driver Programs Collaborative		
	Support cities applying for Measure B funding for older adult pedestrian safety.	VTA; Age-Friendly Cities Collaborative		
	Volunteerism & Civic Engagement			
	Include a question on volunteerism in the Behavioral Risk Factor Survey.	Public Health Department		
	Promote the 2020 Census through senior centers and the Senior Nutrition Program.	Senior Centers; SNP; Office of the Census		
	Host volunteer fairs for older adults with the Volunteer Managers Network.	Volunteer Managers Network		
	Convene the Volunteer Managers Network to share best practices during COVID-19.	Volunteer Managers Network		
	Collaborate across departments to design a user-friendly county volunteer webpage.	All county departments		
	Employment & Finances			
	Work with county departments to include adults 50+ in their internship programs.	All county departments		
	Host an older women's financial forum with the Office of Women's Policy.	Office of Women's Policy		
	Promote the Elder Economic Index to determine eligibility for low-income programs.	Age-Friendly Cities Collaborative		
_	Host an annual financial fraud prevention event in collaboration with AARP.	AARP		
	Host an annual mancial haud prevention event in conaboration with AARF.			

* Program disbanded due to lack of funds



The Master Plan for Aging is California's Plan for the Future: The California Master Plan on Aging released its Third Annual Report, highlighting 2023 accomplishments toward building a California for ALL Ages & Abilities. Much of the work in 2023 was related to equity.

In January 2024, CDA launched the first statewide LGBTQIA+ study researching the health, well-being, and economic status of older LGBTQIA+ individuals. It has also extended eligibility for Medi-Cal by eliminating the resource test for older adults and removing immigration status as a barrier for individuals 50+, funding housing projects, and expanding access to CalFresh benefits.



AGE-FRIENDLY CITIES UPDATES

The initial five-year Age-friendly commitment of cities within Santa Clara County has been completed. Many cities within Santa Clara County continue to promote Age-friendly policies and programs and some are actively working on their next action plans.



The City of Campbell conducted a citywide survey and held community stakeholder meetings to prepare for the renewal of its Age-Friendly Cities designation and five-year workplan.



In June, the Cupertino Senior Center hosted its second annual intergenerational Disco at Dusk. More than 120 youth, adults, and seniors spent the evening enjoying hip tunes, dancing, and engaging in various activities. Shaved ice was served to keep everyone cool on the warm summer night.



The Mt. Madonna YMCA launched a new senior meal delivery program to ensure older residents who cannot attend a congregate meal site receive nutritious meals right at their doorstep. This addresses not only food insecurity but also provides a friendly check-in, helping to combat loneliness and promote social engagement.



The city of Los Altos is working with Center for Age-Friendly Excellence to create an action plan to recertify as an Age-friendly city. This process will help the city understand the current needs of older adults, and to identify potential projects to enhance the quality of life and promote wellness for everyone in the community, especially those over the age of 50. The action plan is anticipated to be completed in November 2024.



The Town of Los Gatos collaborated with the Los Gatos Thrives Foundation to create, the "Monthly Monday Morning Movie," which takes place in the iconic Los Gatos Theater. The Los Gatos Thrives Foundation has also organized community input sessions to guide their work toward the goal of a creating a new intergenerational community center. The Milpitas Senior Center continues expanding its offerings for older adults 50+. To mark the Summer Olympic Games in Paris, the center hosted its first "Senior Games" in July where over 50 senior athletes competed in activities such as team relays, an obstacle course, a puzzle-building competition, and cornhole.

The Morgan Hill Senior Advisory Committee, along with city officials, is preparing a Strategic Plan for the next three to five years. Programming for older adults includes an Annual Family Health and Wellness Fair, monthly presentations for Lifelong Learners, the RYDE transportation program, and the nutrition program, co-operated by the YMCA, which serves hot, nutritious lunches daily.

The City of Mountain View kicked off the development of a new Parks and Recreation Strategic Plan in August 2023 with an assessment of Mountain View's 45 parks and included a program assessment and inclusion audit with a focus on senior programs. This process will provide strategies and recommendations for innovative and inclusive program offerings and will help identify any unmet programmatic needs. The City hopes to present the final plan to the Parks and Recreation Commission and City Council by spring 2025 for approval. Additional information can be found at ImagineMVParks.com.

The City of Palo Alto's Human Relations Commission held a two-part "Older Adult Learning Series" with representatives from local service providers who shared information about their programs, the top emerging needs of older adults, and what the community could do to help address these needs. Work on this will continue in FY25.











Service levels in the Senior Nutrition Program returned to prepandemic levels with a daily average of 800 meals served and the program continues to engage new older adults. The City also anticipates providing \$526,434 to ten organizations for services and programs directly related to the Age-friendly initiative, which provide engagement and socialization opportunities for older adults.



In celebration of Older Americans Month, the City of Santa Clara hosted it eighth annual "Be Strong, Live Long" Health & Wellness Fair on May 17, at its senior center. The fair offered information about what is going on in the city for adults age 50+, free health screenings, resources, and a tasty lunch.



Successful Aging Solutions & Community Consulting, (SASCC), previously known as Saratoga Area Senior Coordinating Council officially launched the Senior Guided Pathways project in partnership with the West Valley-Mission Community College District. The pilot project is the first in the nation aimed at the intersection of aging, education, and workforce development. SASCC also used survey data to design a new wraparound services program for a low-income senior residential community called Community Bridges. The data revealed the top five needs and SASCC then mobilized partners and volunteers to meet these needs.



The City of Sunnyvale now provides almost 200 daily meals to older adults and the senior center has expanded services by adding more volunteer opportunities. There are now over 75 active volunteers who are staying engaged by contributing to the center.



DIGITAL CONNECTIONS

After receiving a \$2.1 million grant from the California Department of Aging (CDA), the Access to Technology (ATT) program began serving older adults in August 2023 and concluded on September 30, 2024. Seven organizations provided services: Avenidas, Catholic Charities, Portuguese Organization for Social Services and Opportunities (POSSO), Korean Americans for Community Service, and Senior Planet with AARP and their local partners, Asian Americans for Community Involvement and Televisit. Services included promoting awareness of the program, helping clients find low-cost internet solutions, providing technological devices, teaching digital skills, and offering technical support.



Services provided between July 2023 and June 2024



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Affordable Connectivity Program

IATT providers offered assistance with the federal Affordable Connectivity Program, which provided no cost internet, until it ended in April 2024. As a result, ATT providers began connecting older adults to low-cost internet. Seniors' Agenda also created a digital access brochure with information on how to find low-cost internet and access other digital navigation and resources.



ATT Evaluation

Seniors' Agenda and ATT providers participated in a research study with CDA and Texas A&M: Evaluating Community-Based Solutions to Social Disconnectedness among Older Adults. Initial results show that participants in programs like ATT reported significant reductions in social disconnectedness.

ATT providers and program participants also participated in an evaluation of the ATT program by NORC, a research organization at the University of Chicago. This evaluation showed increased social participation, decreased isolation, increased confidence, and a decreased reliance on family members.

Success Stories



Margaret Marrujo enjoyed learning in Catholic Charities' class. She learned to type on a typewriter in high school, as she wanted to be a secretary. Instructors were able to help her understand the new bells and whistles that come with a computer. They focused on comparing document creation to a typewriter, and also showed her how to insert images from the web. She now uses her laptop to connect with her family, but also enjoys using software to create brochures and documents for her events.



The first cohort of Access to Technology graduates from POSSO. Look how proud they are!



Alice Camacho completed POSSO's Basic iPad Course. In Alice's words: "It is important to keep my brain working and learning new things is one of the best ways to stay cognitively engaged. Having a safe and patient teacher who took the time to answer my questions made it fun to learn." She also added that getting out of the house and meeting new people was another benefit.

"Being able to download books onto my iPad and having the option to increase text size means that I can read books again!" In addition, Alice uses her iPad for crossword puzzles.

While she is not entirely comfortable with the idea of a virtual medical care, Alice said, "The world is digital, and this is scary for many older adults. A lot has changed. Almost everything is on a computer. Even a doctor's visit. But this course has helped many older people feel more independent and confident in this new age."



DEMENTIA CARE & SUPPORT

Dementia Friends

Dementia Friendly America seeks to foster communities that are informed, safe, and respectful of individuals living with dementia, their families, and care partners. The Dementia Friends program is a global movement designed to help everyone in a community understand what dementia is and how it affects people.

Dementia Friends USA was launched in 2017, and Santa Clara County began spreading the word to make a difference for people touched by dementia. There are now more than 170,000 Dementia Friends across the country.

Anyone can become a Dementia Friend, in-person or virtually at dementiafriendsusa.org.

As of June 30, 2024, there were 2,506 Dementia Friends in Santa Clara County, a 26% increase from last year!

Family Caregiver Study

In May 2022, as part of the Age-Friendly Three-Year Action Plan, the Santa Clara County Board of Supervisors authorized the Santa Clara County Adult Caregiver Study, which identifies and addresses the demand for, availability and accessibility of, and gaps in caregiving services and supports in Santa Clara County. Dr. Monique Parrish of LifeCourse Strategies conducted an analysis of caregiving in Santa Clara County with the primary focus on family caregivers (because of their numbers and needs) and a secondary focus on direct care workers, an essential caregiver workforce.

The study was presented to the Board of Supervisors in August 2023, with a follow up report presented in May 2024 focusing on two areas from the study: caregiver information and referral system and respite care. For the follow up report, the study workgroup was reconvened and split into respite care and information and referral system subgroups. Additional stakeholders, including Sourcewise, the Public Authority, and In-Home Support Services joined the subgroups.

The May 2024 report had three key recommendations: (1) create and launch a caregiver registry, (2) fund background checks for care providers, and (3) create respite care subsidy program. Since that report, the information and referral workgroup has met regularly and is strategizing ways to move the recommendations forward, including reviewing grant opportunities.

In addition, Seniors' Agenda is creating a survey to measure the capacity of out-of-home respite care providers to serve additional people. The questions for this survey have been developed and the survey will be sent to providers for the first time in Fall 2025.



Caregivers Count Conference

The City of Campbell was a leading sponsor of the 13th Annual Caregivers Count! Conference, tailored specifically for family caregivers of older adults. Over 330 caregivers attended the virtual event and 193 have viewed the recorded videos. The Caregivers Count! Conference planning committee also created an e-newsletter to connect with caregivers year-round by providing vital information.

This Conference is organized each year by dedicated staff from the following organizations: City of Campbell, Family Caregiver Alliance, Alzheimer's Association, Live Oak Adult Day Services, On Lok PACE, Senior Shower Project, Daily Caring, Conscious Cafes, Hearts & Minds Activity Center, Santa Clara County Health Plan, and Sourcewise. Seniors' Agenda supports the conference by sponsoring the printing of flyers and posters for the event.



SUMMITS, SEMINARS, & EVENTS

Seniors' Agenda Network Summit

In February 2024, Seniors' Agenda hosted is first in-person summit in four years. The free event "sold out" with 200 people registered. The topic was **Housing for All Ages and Stages**. The speakers and panelists were Hilary Armstrong from Office of Supportive Housing, Jolene Bradford from VTA, Terri Possley from In-Home Support Services, Sheri Burns from Silicon Valley Independent Living Center, and Deanne Everton from Rebuilding Together Silicon Valley. Attendees showed excitement about seeing people again, face-toface!







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C4A Conference

Seniors' Agenda attended and presented at the California Association of Area Agencies on Aging Conference in San Jose in May 2024. For the presentation, Seniors' Agenda convened a panel to present, "Embarking on the Age-Friendly Journey & Engaging Community Partners." The panel included presenters from Age-Friendly efforts in small and large counties and cities. The variety of presenters ensured that the experience was reflective of an audience from all parts of the state.





Diana Miller, longtime Seniors' Agenda Project Manager, retired in September 2023. DAAS hosted a heartfelt retirement party to celebrate Diana and bring together the many partners she worked with and touched over the years. Over 100 guests attended from community partners, county departments, and the offices of local and state elected officials. Attendees were able to sign up for coffee or lunch to fill Diana's post-retirement social calendar. There was a montage of videos from people across the community who could not attend and inperson attendees shared stories and happy tears.





POWERED BY CONNECTION: MAY 2024

May 2024 was Older Americans Month. Seniors' Agenda led a virtual public educational event, a staff event, and an intergenerational activity with elementary school students.

For the virtual event, Seniors' Agenda hosted, "Modernizing Seniors Centers: Challenges & Opportunities" which interwove academic research related to senior centers and practical considerations for our changing times. Speakers were Manoj Pardasani and Dianne Stone.

Manoj Pardasani is Acting Provost and Vice President of Academic Affairs at Hunter College, City University of New York, former dean and a faculty research scholar at the Ravazzin Center for Social Work Research in Aging.

Dianne Stone works at the National Institute of Senior Centers, which is part of the National Council on Aging. She has more than 20 years of experience with senior centers and aging issues, primarily as the director of a senior center.



Seniors' Agenda and SSA's Staff Development partnered to host a staff event about social connectedness: Powered by Connection. This event invited staff from all DAAS programs to connect and share information. Participants played games and brainstormed about how DAAS Staff and DAAS clients can stay socially connected.



Seniors' Agenda partnered with Ms. Kannberg at Argonaut Elementary School in Saratoga to co-host a memoir project encouraging third graders to get to know older generation community members. To incorporate the Older Americans Month theme, "Powered by Connection," students asked older adults about life-long friendships. Four students brought their interviewee in for a class presentation with Seniors' Agenda in the audience and displayed the posters they made about the project.

COLLABORATIONS & PARTNERSHIPS

Seniors' Agenda partnered, engaged with, or collaborated with various organizations in FY2024. They include, but are not limited to:

AARP	National Institute of Senior Centers
Adult Protective Services	Office of Disability Affairs
Alzheimer's Association	Office of Supportive Housing
American Society on Aging	Office of Sustainability
Asian Americans for Community Involvement	Office of Women's Policy
Avenidas	Older Adult Suicide Prevention Public Health Department
Bay Area Older Adults	On-Lok
Breathe California	PRx Digital
California Area Association of Area Agencies on Aging	Public Authority
Carmen Brammer, Senior Care Commission Chair	Public Guardian
Center for Age-Friendly Excellence	REAL Team
CEO, Office of Intergovernmental Relations	Rebuilding Together
City of Campbell	Santa Clara County Behavioral Health
City of Los Altos	Santa Clara County Parks
City of Morgan Hill, Senior Advisory Committee	Santa Clara Family Health Plan
City of San Jose, Parks, Recreation & Neighborhood Services	Santa Clara Valley Health & Hospitals
City of San Jose, Senior Citizens Commission	Santa Clara Valley Transportation Authority
City of Santa Clara	Santa Cruz County, Aging & Long-Term Care Services Division
City of Sunnyvale, Recreation Program	SASCC
Department of Employment & Benefits Services	Senior Coastsiders
Family Care Alliance	Senior Nutrition Program
Happy Hollow Park and Zoo, Senior Safari	Silicon Valley Independent Living Center
Healthy Brian Initiative, Public Health Department	Sourcewise
Hearts & Minds Activity Center	SSA Staff Development
Home Instead	Susan & Charles Berghoff Foundation
In-Home Support Services	Technology Services and Solutions
Jewish Family Services of Silicon Valley	Working Partnerships USA

COMMUNICATIONS & OUTREACH

Seniors' Agenda Monthly Newsletter

Senior's Agenda sent 12 monthly newsletters to over 800 subscribers in FY24 and added a new section for caregivers, with a goal of helping support care providers on their journeys.

Health & Wellness Resource Fair Returns

Seniors' Agenda or DAAS staff tabled at various resource fairs and events in FY24, including Senior Safari and the City of Santa Clara's "Be Strong, Live Long" Health & Wellness Fair.

Mix & Mingle

In 2024, Seniors' Agenda continued to host mix and mingle events at San Pedro Square. These small events provide opportunities for people who work with older adults to get to know each other, build relationships, and share their important work.

IE



NEXT STEPS

Funding remains a barrier to accomplishing many of the remaining goals in the Age-Friendly Action Plan, implementing recommendations from the caregiving study and continuing digital equity work. The end of the ACP and ATT programs also reduces access to the digital world, making this another area where additional funding could benefit older adults.

Moving forward, Seniors' Agenda will keep an eye out for grants for the caregiving recommendation or digital inclusion work; one opportunity that is expected soon is a Digital Equity Capacity grant from the state of California.

Additionally, Seniors' Agenda will continue to lead the new Caregiving Information and Referral workgroup, which provides a multi-disciplinary forum for older adult service providers to work toward common goals. As this workgroup continues, this will enable its members to qualify for grants available only to mature collective impact projects. Data informed recommendation: Seniors' Agenda is also working with TSS to build infrastructure to enable quick, data-driven action when new programs are added or funding opportunities arise. The result will be a dashboard that overlays the location of out-of-home respite care providers with a map showing the density of older adults with census data and self-reported cognitive limitations or need for assistance with daily activities. This tool is in development and anticipated to be completed during FY25 and can be used to compare the respite care survey results with provider locations.

Additionally, this tool will be expandable so other services can be added and gaps in other services can easily be identified if those locations are added to the map.

Next steps for Seniors' Agenda also include building and expanding partnerships, including medical providers, hospitals, and behavioral health as well as schools and academic institutions. Seniors' Agenda also hopes to have more linkage to caregivers as the emerging ADRC services launch and the caregiving information and referral system becomes more robust.

Overarching all of this is the diversity of our county and the importance of reaching communities that are not traditionally connected. Seniors' Agenda continues to reach out to the Division of Equity and Social Justice on partnership opportunities and is including service providers serving diverse populations in the Family Caregiver month planning for November 2024.

Age-Friendly Action Plan update

The final, and perhaps most overarching next step for Seniors' Agenda, is creating the next Age-Friendly Action plan or its "Action Plan 2.0." In past planning cycles, Seniors' Agenda worked with consultants and had support for these efforts. This year, Seniors' Agenda is leveraging AARP's Age-Friendly Community Survey and its tool, launching in October 2024, that translates the survey into multiple languages to better capture diverse perspectives. Seniors' Agenda also hopes to leverage community volunteers and internal resources, such as Office of Research and Evaluation, for the planning process. Steps include conducting the survey, presenting the findings to community and conducting community listening sessions, and preparing the final report. These activities will require a large amount of program resources and divert them from other initiatives.

Together these next steps will set the stage for Seniors' Agenda's work in future years and prepare it to be quickly responsive to the needs of our increasingly older population.

APPENDIX

Digital Inclusion Workgroup

Ann Marie Asis	Milpitas Barbara Lee Senior Center	
Ashu Singla	Senior Tech Pal	
Belkys Ramos-Oviedo	Catholic Charities	
Brandy Mattson	Public Health Department	
Carmen Brammer	Senior Care Commission	
Charlene Elefante	On Lok PACE	
Chennan Liu	SCC Social Services Agency	
Diane Roche	Santa Clara County Library District	
Elsa Oliveira	POSSO: Portuguese Organization for Social Service & Opportunities	
Ethan Giang	SCC Public Health Department	
Eunice Chun	KACS: Korean American Community Services	
Gerard Manuael	AACI	
Janine Bray	City of San Jose PRNS	
Jen Kang	SCC Behavioral Health Services Prevention Division	
Jennifer Kelly	SCC Seniors' Agenda	
John Macon	Milpitas Barbara Lee Senior Center	
Joseph Wei	Tech Ventures	
Kami Griffiths	Commmunity Tech Network	
Kari Gray	Commmunity Tech Network	
Katherine Kelly	On Lok PACE	
Kristine Schaan	Sourcewise	
Leticia Fernandez	Catholic Charities	
Mallory von Kugelgen	Santa Clara Senior Center - Wellness	
Mary Bettencourt	POSSO: Portuguese Organization for Social Service & Opportunities	
Milton Cadena	Catholic Charities	
Poliana Irizarry	Sourcewise	
Richard Adler	Senior Care Commission	
Ryan Kawamoto	Senior Planet from AARP	
Seetha Lakshmi	Cupertino Library Foundation	
Shalini Gupta	AnewVista Community Services	
Sophie Horiuchi-Forrester	AARP	
Sunny Hong	KACS: Korean American Community Services	
Tracy McCloud	Avenidas	
Treasure Nguyen	San Jose Public Library	
Van Lan Truong	SCC Behavioral Health	
Vicki Alexander	SCC Department of Aging and Adult Services	
Wesley Cheng	Televisit	
Yadirha Orozco-Lemus	San Jose Public Library	

